





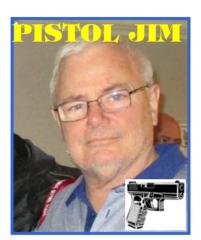
SUMMER WORKSHOP BRICK, N.J.



OPENING REMARKS and INTRODUCTIONS















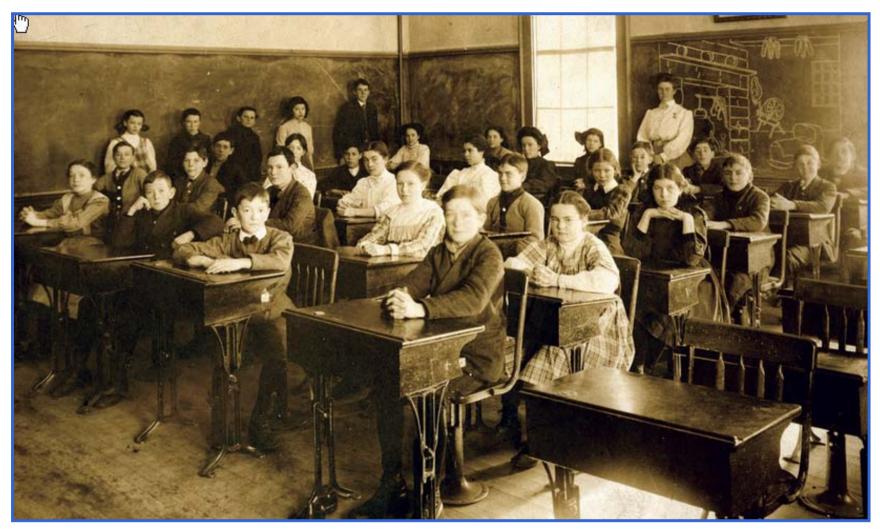


Bill & Rachael Chrisicos



Mystic Seaport - 12.03.06

The Crest Pre-Test



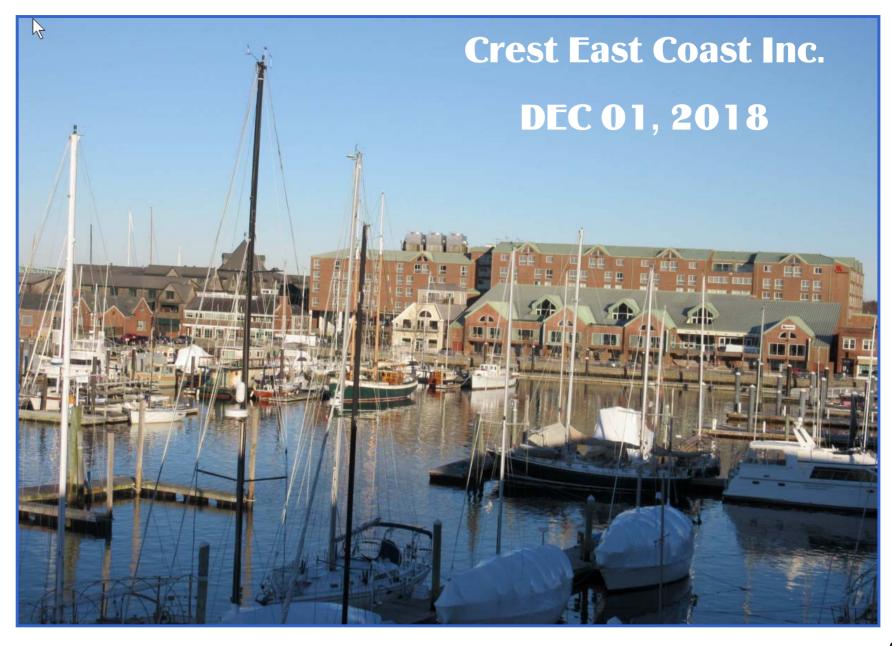
TEST SHEET

Atias: Zorro]
]
THE CREST EAST COAST <u>PRE TEST</u>	
OF OUR "BUSINESS PARTNERS" PRODUCT KNOWLEDGE 06.08.19	
What is the normal working time of our Panel Bonder 3500 #CEPB?	
2 What is the cause of most common customer complains about one of our body fillers or glazes"	
3 What is our best selling primer? SKU #	
4 Which is the working time of Black Jack #CBJ2?	
5 What is a common "complaint" with Chip Coat #ACB?	_
6 What is the Name and Stock Number of our newest sound deadening product?	_
7 Is Qwik Clear #AQC, enamel, lacquer, urethane or acrylic?	
8 How many total pieces are packed in our HOT BOX #EZYH5?	
9 What is the name and stock number of our "waterproof" body filler?	
10 What causes "dye back" after spraying clear coat?	_
11 How long is our RXX series of tape?	
12 What "program" is necessary on a customers computer in order for the "Invoicing Program" to work?	
13 What is the "password" for the "Invoicing Program"?	
14 Can our customers create an "Invoice" for Shop Supplies? Yes / No	
15 Are our customers required by "State Law" to collect sales tax on "vehicle components"? Yes / No	
16 Determine wither the following products are "shop supplies" write S or vehicle components, V?	
CEPB _, WRB _, DB1/8BB _, AHC _, BSB _, AGC _, ZBHNB _, YB04 _, WCC336 _ AHBG 17 Which is "higher", State Sales Tax or State Use Tax?	
18 Whats the "name" of the Crest "seam sealer" can be pumped, brushed or sprayed in a air gun?	_
19 What are the grits of our Trim Cut <u>Cerammo</u> grinding discs?	
20 What is the Mix Ratio of Caliber 41?	9



NEWPORT HARBOR HOTEL NEWPORT, R.I.

















HIGH-LIGHTS of "LOW LIFES"?















































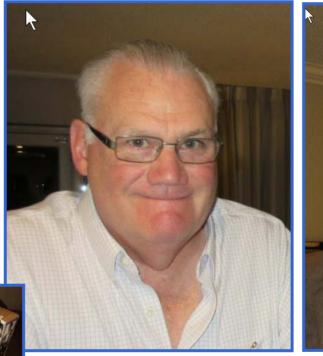














DEC 1, 2018













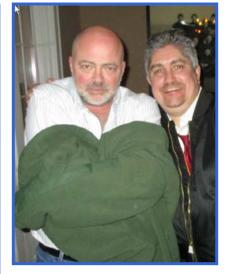
















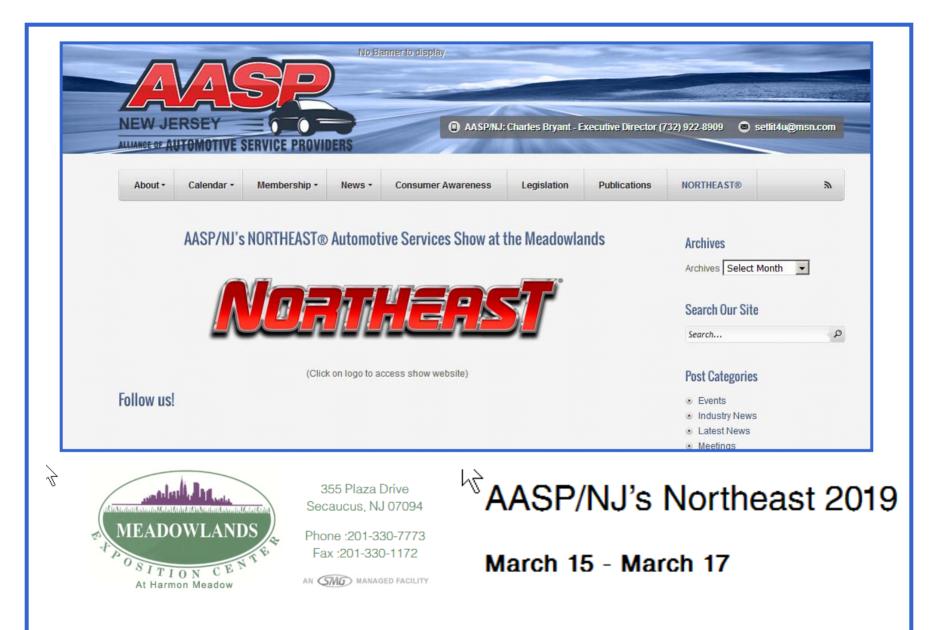






Crest Team, Newport 12/01/18

TRADE SHOW





MARCH 15-17, 2019













MARCH 15-17, 2019



NEXT TRADESHOW NOV. 5-8TH, 2019



NOVEMBER 2018 SEMA – LAS VEGAS











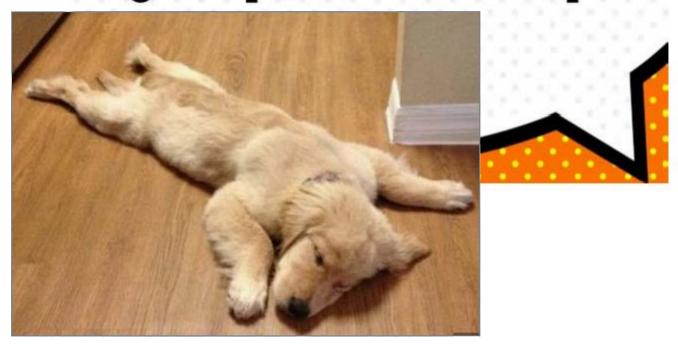
FAVORITE "OLD SLIDE" RELOADS

Sales is all about building relationships!



For you to move in, <u>somebody</u> has to go!

80% of sales require 5 follow-up calls after the meeting. 44% of salespeople give up after 1 follow-up.





Victory belongs to the most persevering.

Each year, you'll lose 14% of your customers. Lesson: Never stop prospecting.

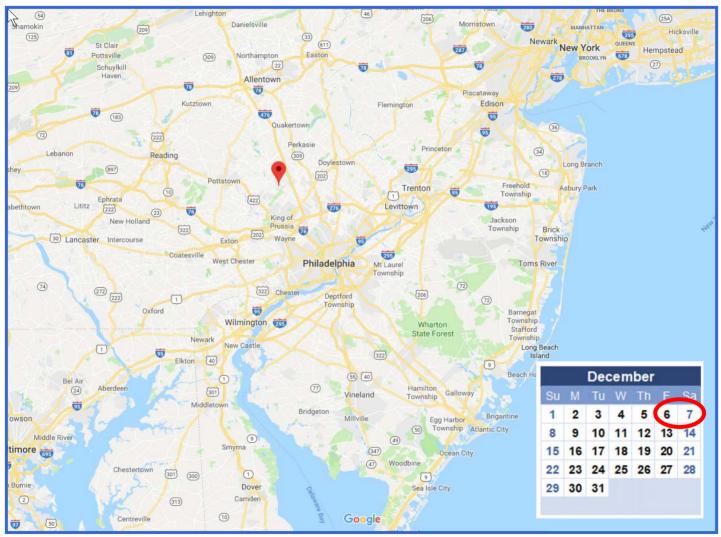
Source: BusinessBrief.com



NEXT MEETING

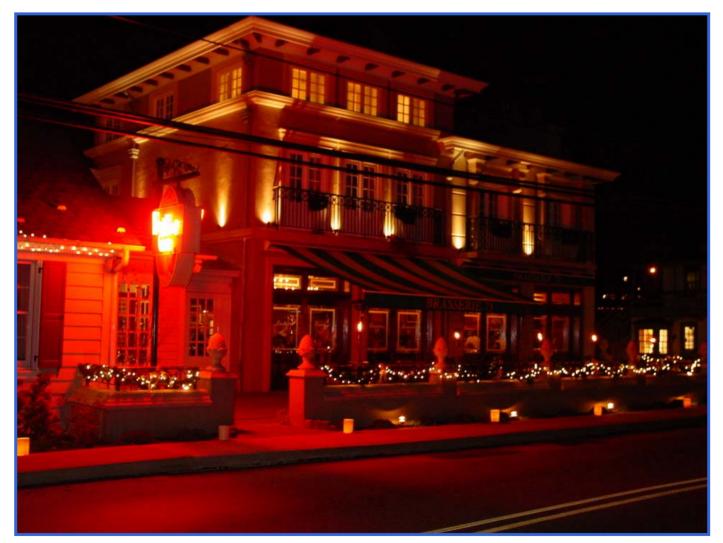


SKIPPACK PA.



DEC 6-7, 2019

SKIPPACK PA.



DEC 6-7, 2019

WHO DOESN'T HAVE?

A COMPUTER ? A COLOR PRINTER? A FAX ? A SMART PHONE ?

PLEASE RAISE YOUR HAND!

RECENT "NEW" PRODUCTS



INTRO'D IN DECEMBER 2018



ZWCW4 – 1/32



SOLD: 194 for \$791.00

AEROSOL SPRAY HANDLE







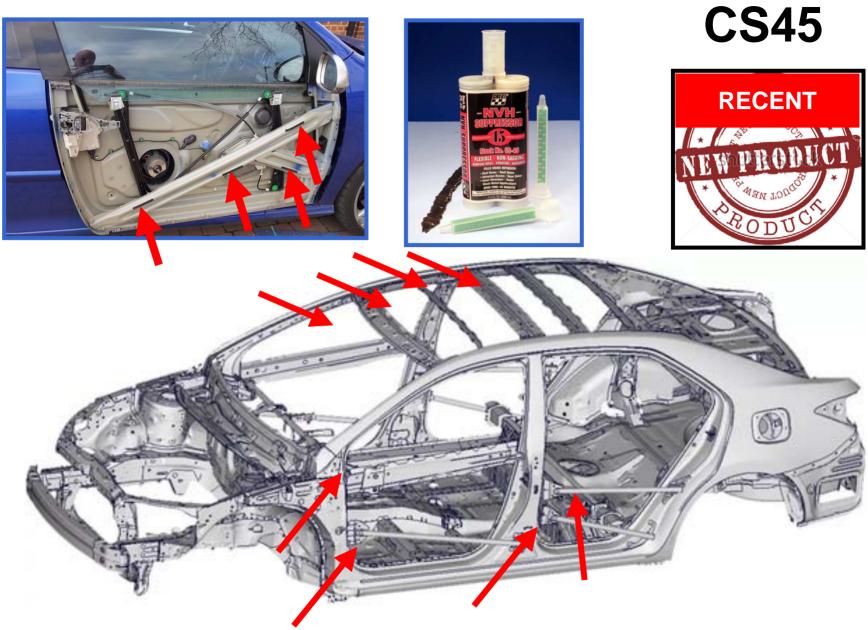
Stock# WASH

SOLD: 79



CS45









SOLD: 702 for \$15,626.00

June 8, 2019







CREST TEST

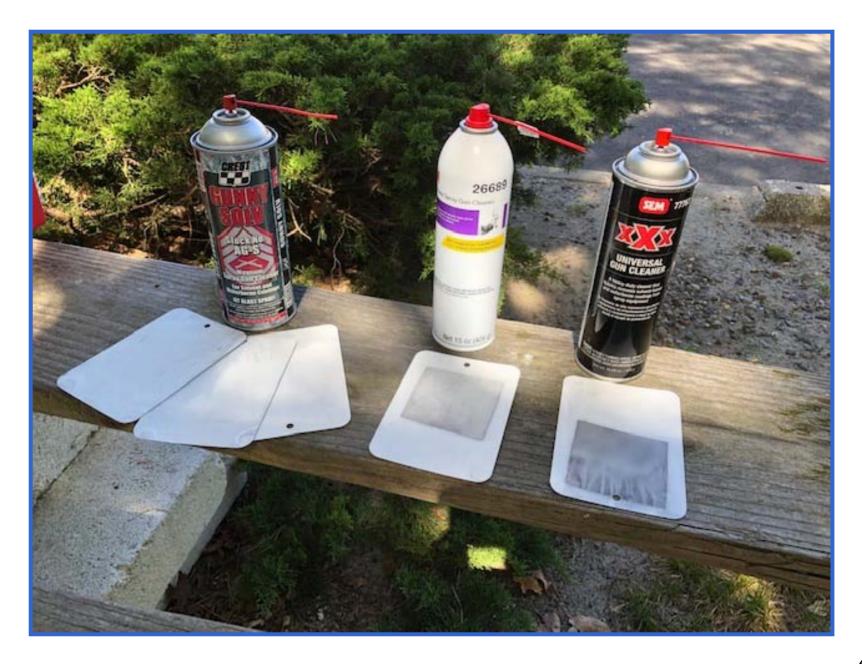




DEMO TIME















SOLD: 1166 for \$6,755.00

EZB 3 **HB11** HB7 HB9003 HB9006 HB1156 HB1157 HB1157NA HB168 HB194 **HB194NA** HB3057 HB3156 HB3157 HB3157NA HB3457 HB3457NA HB4157K HB7440 HB7440NA HB7443 HB7443NA HB906 HB912 HB921





GAVE: 5

BULB

CHOICE

THE TOP 20 MINI BULBS AND THE TOP 4 HALOGEN BULBS REPRESENT 85% OF ALL BULB SALES LAST YEAR. YOU CAN NOW ORGANIZE YOUR SHOP WITH ONE EZ DRAWER ASSORTMENT.

Option 1 Empty Option 2 Loaded #EZB 3 #EZB 3K

SOLD: 4 for \$702.00

\$23,874 NEW PRODUCT SALES EXCLUDING ZZ'S

DISCONTINUED ZZ'S





SOLD: 30 for \$1800.00







SOLD: 135 for \$8100.00

ZZ2_TWIN 45S.pub 110718











\$9,900.00



SOLD: 14 for \$420.00

ZZ4

SOLD: 4 for \$80.00



ZZ3_HONEY_GUNNY_WAND.pub 110718





SOLD: 7 for \$112.00

ZZ5_GUNNY_HI.pub 110718



SOLD: 125 for \$2000.00



ZZ6_DOUBLE_GUNNY.pub 110918





SOLD: 11 for \$220.00

ZZ7_GUNNY_LIGHT_TEAM.pub 110918



SOLD: 23 for

ZZ8



SOLD: 14 for 420.00



SOLD: 4 for \$80.00





SOLD: 7 for \$112.00

\$4,032.00



SOLD: 125 for \$2000.00





SOLD: 11 for \$220.00



SOLD: 23 for \$1200.00



SOLD: 25 for \$1875.00

TOTALS ZZ1-9



374 \$16,181.00

COMBINED TOTALS

NEW PRODUCT SALES \$23,874.00 ZZ SALES \$16,181.00

\$40,055.00







SOLD: 25 for \$375.00











MARRIED?—No reason to neglect stockings!



Husbands admire wives who keep their stockings perfect

Lovely stockings add so much to your appearance. Don't risk constant runs, snaky seams and wrinkles.

SAVE ELASTICITY-Cut down on runs and wrinkles with Lux! Write to Lever Brothers Co., Dept. 16, Cambridge, Mass., for a free box of Lux. (Offer good in U.S. and Canada only.)

Lux saves the elasticity that makes stockings fit and wear. Cake-soap rubbing and soaps with harmful alkali weaken elasticity!



CREST CLEAR COAT





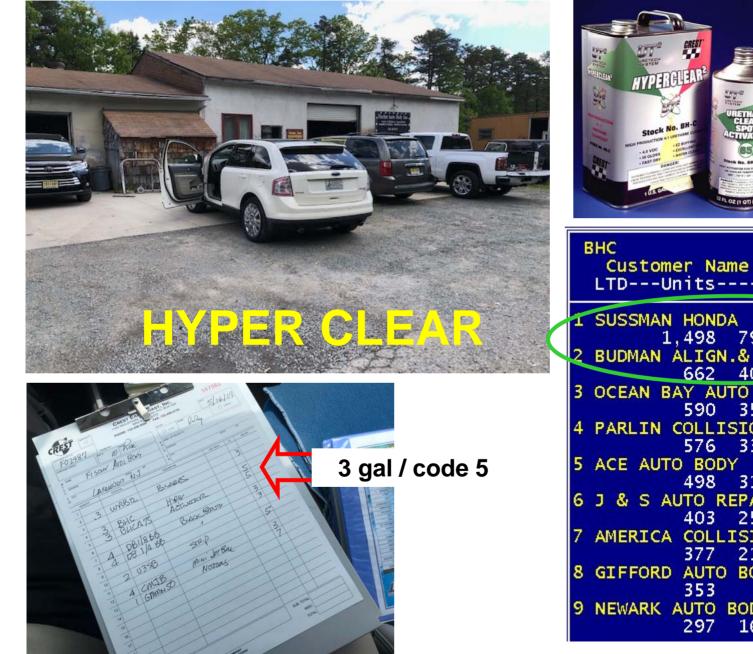




ł	BCC38 CALIBER		
	Customer N	ame	
	LTDUnits	Sales-	
1	JACK'S BODY		
		32,001.59	
2	D S A COLLI	SION CENTER	
	407	20,682.75	
3	MAINWAY AUT	O COLLISION	
	392	0.00	
4	CONTINENTAL	CAR CARE	
		17,471.13	
5	ZINGANIS CO		
		15,532.50	
6	DICK HOGG A		
		16,318.21	
7	CAR CURE		
-	238	13,162.02	
8	P A S INC.		
	234	13,070.58	
9	REPUBLIC AU		
	224	0.00	



June 8, 2019



HYPERCLE LTD---Units-----Sales-1,498 79,669.19 2 BUDMAN ALIGN.& BODY WOR 40.186 71 **3 OCEAN BAY AUTO BODY** 590 35,390.40 **4 PARLIN COLLISION II** 576 33,365.47 498 31,672.43 6 J & S AUTO REPAIR 403 25,459.34 7 AMERICA COLLISION 21,612.24 8 GIFFORD AUTO BODY 715.16 9 NEWARK AUTO BODY AND SE 297 16,374.40







CALIBER :	BCC50 CALIBER 5
e	Customer Name
Sales-	LTDUnitsSales
HOP	1 GARDEN STATE COLLISION C
32,001.59	530 348.81 2
DN CENTER	2 NORTH BELMORE BODY
20,682.75	355 360.05 1
COLLISION	3 HAMILTON AUTO BODY
0.00 :	279 0.00 1
AR CARE	4 RELATIONS AUTO BODY
L7,471.13	200 327.30
ISION	5 MAXIMUM AUTO BODY
L5,532.50	189 362.08
BODY 16,318.21	6 CONCOURS AUTO BODY 171 1,427.34 7 HI TECH AUTO BODY 166 0.00
L3,070.58 BODY 0.00	8 PAINTMASTER AUTO BODY 109 427.20 9 WHEATS AUTO BODY 107 224.20

5,052 GAL.

BCC38 CALI Customer Name LTDUnitsSa	
1 JACK'S RODY SHOP	1253.00
2 D S A COLLISION CEN	
407 20,682	.75
3 MAINWAY AUTO COLLIS 392 0	ION .00 :
4 CONTINENTAL CAR CAR	
293 17,471	.13
5 ZINGANIS COLLISION 251 15,532	.50
6 DICK HOGG AUTO BODY	
250 16,318 7 CAR CURE	.21
238 13,162	.02
8 P A S INC. 234 13,070	58
9 REPUBLIC AUTO BODY	and a second second second
224 0	.00

B	HC HYPERCLE
	Customer Name
	LTDUnitsSales-
1 4	SUSSMAN HONDA
÷ `	1,498 79,669.19
2 1	BUDMAN ALIGN & BODY WOR
	662 40,186.71
3 (OCEAN BAY AUTO BODY
	590 35,390.40
4 1	PARLIN COLLISION II
E	576 33,365.47 ACE AUTO BODY
2 /	498 31,672.43
6	J & S AUTO REPAIR
	403 25,459.34
7 /	AMERICA COLLISIÓN
	377 21,612.24
8 (GIFFORD AUTO BODY
	353 715.16
91	NEWARK AUTO BODY AND SE
	297 16,374.40

14,604 GAL.

June 8, 2019

10,032

GAL.



Customer Name

BCC



BCC9MM

CALIBER



0.00

261.76

	LTDUnitsSales-
1	ACTION AUTO RESTORATION
	142 61.75
2	C R SOLUTION
	100 143.52
3	J M AUTO BODY
	98 6,650.24
4	TOM SHOCKEY COLLISION
	88 160.62
5	AMERICAN AUTO COLLISION
	64 61.75
6	NESHAMINY AUTO BODY
	62 3,646.74
7	PETE'S ROD NEST
	56 3,527.54
8	J C CUSTOMS
	46 2,798.16
9	C & E AUTO BODY
	44 55.36

254 GAL.

9 AUTO BUTLER PAINT/COLLIS

6



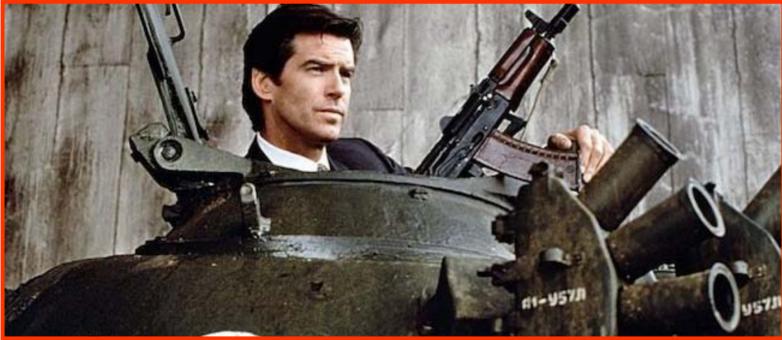




32,422 GALLONS

\$3,566,420.00 SOLD











SAS #DCRL+M









LIFT MASKING TAPE



#RLT10N

"Natural"







3 GLOVES IN <u>MEDIUM</u> SIZE



"TOTAL GRIP" WHITE POWDER FREE LATEX GLOVES

Heavy Duty, Lightly Textured Gloves!! 100 / Box Medium #ZG1M 100 / Box Large #ZG1L 100 / Box Extra Large #ZG1X



TEXTURED Superior Grip 8 mil



"HANDY GUARD" **BLUE POWDER FREE NITRILE GLOVES**

Strong puncture and chemical resistance! 100 / Box Medium # ZG5M 100 / Box Large #ZG5L 90 / Box Extra Large #ZG5X



TEXTURED

5 mil

1,5,6





"SHADOW" **BLACK POWDER FREE**

NITRILE GLOVES

Strong puncture and chemical resistance!			
100 / Box Medium	#ZG6M		
100 / Box Large	#ZG6L		
90 / Box Extra Large	# ZG6X		



TEXTURED

6 mil



BREAK – 10:00AM (20min.)





"NEW" WEBSITE "*LIVE*"









TALIBAN "ENDORSED"



"WE LOVE THE APPLE"

VIF YOU ARE GOING TO START A BUSINESS AND YOU CAN'T RUN IT OFFA SMART RIONE FORGER ABOUT VUI "







All your customers use 'Smart Phones"!

Really?

Why not approach them, give them your business card! (So they know your name! You know, start building a relationship, duh!)

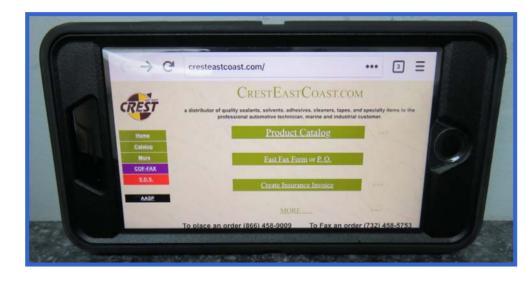
Then show them your website address on your business card and "teach" them how they can search for ALL the products YOU sell and then they call you to place an order! Because now, they have your "Card"!

Some people will even think to put your contact number in their phone and "TEXT" you orders! Or you could maybe even suggest that. Just sayin...

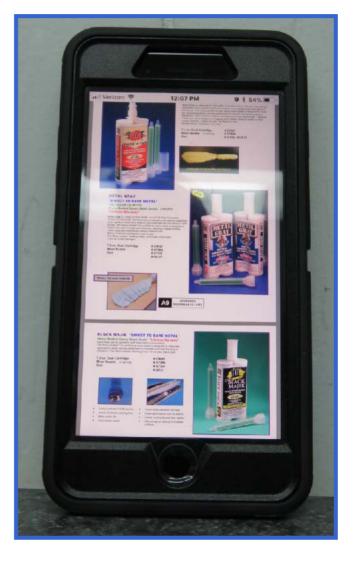
Really, that's too much work for me.

Can I go home now?

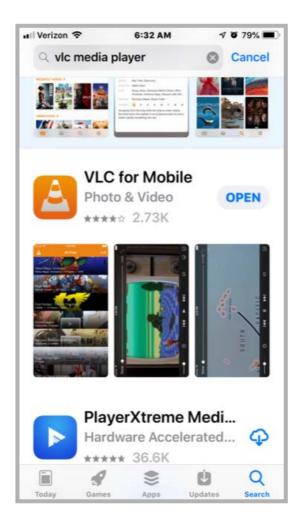
The "PHONE" Website







VIDEO VLC Mobile







THE BIG QUESTION!

Are YOU a



Or Are YOU A

66 Businessman???

Build Sales! "The 800 lb. Gorilla"





The Supreme Court's decision in *South Dakota v. Wayfair, Inc.* effectively overturned the physical-presence standard decided in *Quill*. The map below outlines various nexus approaches States have been pursuing as they look to collect sales tax on online sales. This map will be updated frequently to reflect changes expected over the coming months so come back here often.







"SALES TAX EVASION"



IMPORTANT TAX INFORMATION

156707	. 1/1	: 156707

ղեղ իների կերություններու



January 26, 2019

Pennsylvania Sales & Use Tax Annual Notice

Please be advised that you are receiving this notice because you have made taxable purchases from **Oriental Trading Company, MindWare or Fun Express (the "Retailer")** on which sales tax was not collected during 2018 that were shipped to Pennsylvania.

Pursuant to Pennsylvania Statute § 72-7213.23 sales or use tax is due on taxable purchases made from the Retailer. If tax was not paid at the time of purchase, the State of Pennsylvania requires all customers who use, store, or otherwise consume taxable goods or services in Pennsylvania to file a use tax return.

The State of Pennsylvania also requires the Retailerto provide the Pennsylvania Department of Revenue with the total dollar amount of purchases made by the you during the prior calendar year.

Below is a summary of your previous calendar year purchases from the Retailer:



Total Purchases (2018): \$4.76

Purchase		Purchase	Taxable
Date	Purchase Category	Amount	(Y/N)
12/5/2018	Toys, novelties and supplies	4.76	Y

Please contact the Pennsylvania Department of Revenue if you have any questions.



"SALES TAX EVASION"



Most people are familiar with the term "sales tax", because we're required to pay it almost every time we make a purchase at a local store.

A sales tax is typically a required percentage of the sale price of a good or service, that is paid by the purchaser at the time of the sale, and collected and remitted by the retailer. <u>Sales taxes only apply to retail transactions –</u> *not wholesale ones* – because they are a type of <u>"consumption" tax</u>.

A "use tax" is not discussed as often, but states that have a sales tax generally also have a use tax. The use tax is required to be paid and remitted by the purchaser on goods bought out-of-state, such as over the Internet or via mail order.

YOU actually have "2 TYPES" of customers in each Account!

The First, "RETAIL".

When you sell "Supplies" to an account and they are the end user of the item, you must collect "Sales Tax".

They are your "CUSTOMER"!



When you sell to an account, "COMPONENT PARTS" that leaves with the Customers Vehicle, they must collect the "Sales Tax".

They are your "STORE"!

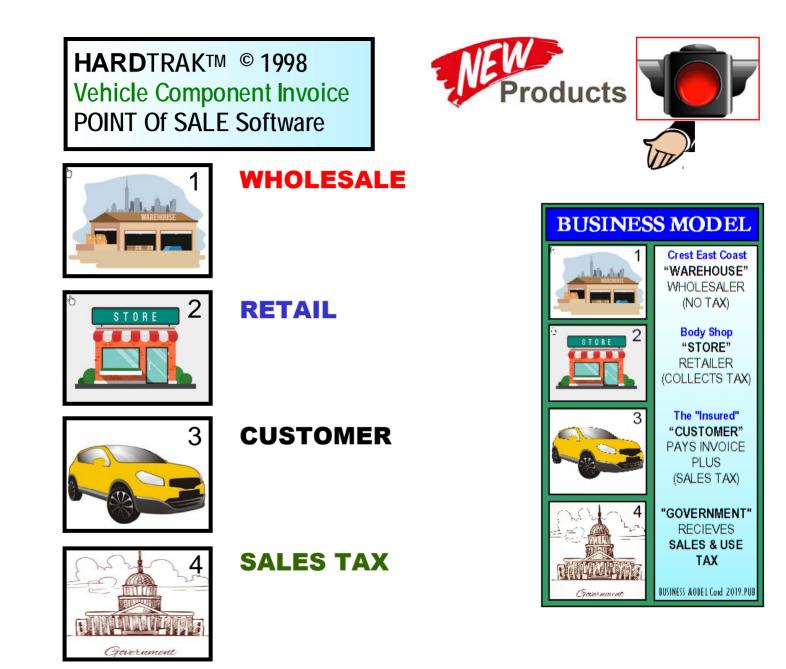
THE TIME IS NOW!

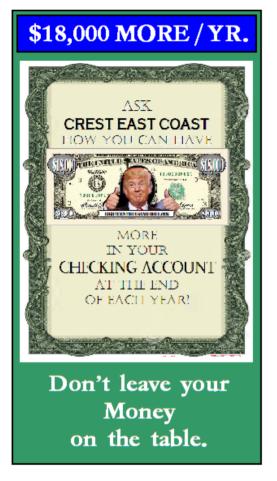
(7) - COMPANIES OFFERING INVOICING PROGRAMS



THE NEXT BIG QUESTION for Your CUSTOMER

Are YOU a "Body Shop Owner" Or Are YOU A "Rusinessman"??





BEGINNING CHECKING ACCOUNT BALANCE	\$	20,00	00.00
OTHER THAN YOUR PAINT, MATERIALS AND SHOP SUPPLIES YOU SPEND EVERY MONTH:			
VEHICLE COMPONENT CHEMICALS \$ (700.00) PAID OUT VEHICLE COMPONENT HARDWARE \$ (300.00) PAID OUT MONTHLY \$ (1,000.00) 12			
12 MONTHS \$ (12,000.00)	\$	(12,00	00.00)
DOING BUSINESS AS USUAL			
ENDING CHECKING ACCOUNT BALANCE	< \$	6 8,00	0.00
	s	20.00	00.00
BEGINNING CHECKING ACCOUNT BALANCE	\$	20,00	00.00
BEGINNING CHECKING ACCOUNT BALANCE OTHER THAN YOUR PAINT, MATERIALS AND SHOP SUPPLIES YOU SPEND EVERY MONTH: USING CREST EAST COAST'S - ONLINE V.C.I. PROGRAM (HARDTRAK)	v.c.i.	20,00	00.00
BEGINNING CHECKING ACCOUNT BALANCE OTHER THAN YOUR PAINT, MATERIALS AND SHOP SUPPLIES YOU SPEND EVERY MONTH: USING CREST EAST COAST'S - ONLINE V.C.I. PROGRAM (HARDTRAK) COST REC VEHICLE COMPONENT CHEMICALS \$ (300.00) PAID OUT \$ (300.00) PAID OUT \$ MONTHLY \$ (1,000.00) \$	V.C.I. COVERED 1,050.00 450.00 1,500.00	20,00	00.00
VEHICLE COMPONENT CHEMICALS \$ (700.00) PAID OUT \$ VEHICLE COMPONENT HARDWARE \$ (300.00) PAID OUT \$	V.C.I. COVERED 1,050.00 450.00	20,00	



Don't leave your money on the table!

BOTTOM LINE IMPROVED BY:

June 8, 2019

DOING BUSINESS WITH CREST EAST COAST - V.C.I.

ENDING CHECKING ACCOUNT BALANCE

26,000.00

\$ 18,000.00

\$



ALWAYS REMEMBER !!!

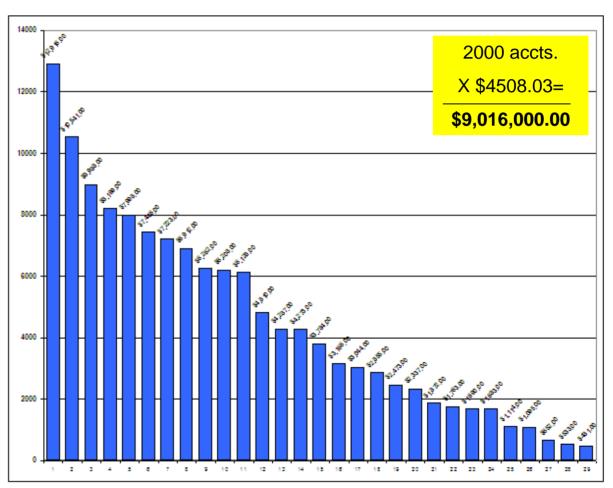
CREST EAST COAST INC. OWNS *"THE STOCK"* IN ALL OF OUR CUSTOMERS STORES, UNTIL "<u>OUR STORE</u>" PAYS ITS BILL!

WE PROVIDE EACH STORE WITH OUR "HARDTRAK P.O.S. SOFTWARE" TO INVOICE AND <u>COLLECT SALES TAX</u>!

NEW PASSWORD – "VCTAX"

HARDTRAK ON-LINE PASSWORD CHANGE LOG

	OLD 777 HUSKY				
•	CUSI. #	PUR	CHASES 2018	OUR REP NAME	
22	CUSI. #		CHASES 2018	OUR REP NAME	
1	T 02500	\$	12,916.00	10	
2	B11196	\$	10,541.00	10	
3	C12910	\$	8,988.00	10	
4	P08727	\$	8,199.00	7	
3	M05503	\$	7,998.00	95	
6	L00836	\$	7,446.00	10	
7	C08618	\$	7,223.00	7	
	E 00271	\$	6,912.00	7	
9	J04400	\$	6,262.00	10	
10	T 03630	\$	6,208.00	19	
11	W00150	\$	6,128.00	10	
12	M05095	\$	4,810.00	30	
12	A06503	\$	4,287.00	11	
14	G03850	\$	4,273.00	59	
15	N01400	\$	3,784.00	10	
16	P00085	\$	3,166.00	19	
17	S11590	\$	3,044.00	7	
15	J00037	\$	2,855.00	19	
19	A00565	\$	2,473.00	59	
20	P09927	\$	2,337.00	10	
21	H01623	\$	1,872.00	19	
22	V01602	\$	1,763.00	82	
Z 3	R05202	\$	1,690.00	16	
24	C04822	\$	1,683.00	7	
25	R04993	\$	1,114.00	10	
26	C13550	\$	1,095.00	2	
27	H01616	\$	652.00	19	
25	C08604	\$	533.00	10	
29	T04015	\$	481.00	82	
		\$	130,733.00		
	29	\$	4,508.03		



6/4/2019

June 8, 2019

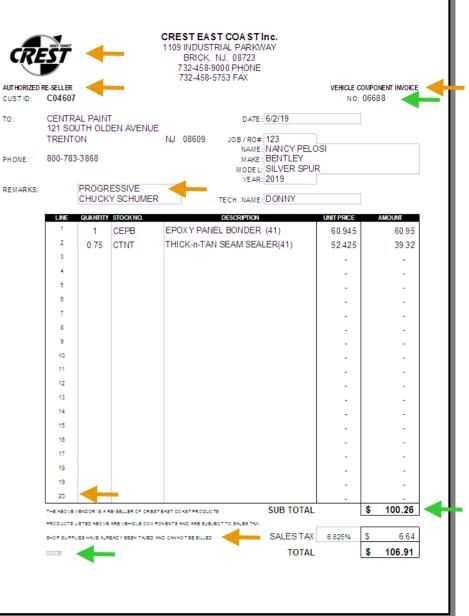


SHOP SUPPLIES HAVE ALREADY BEEN TAXED AND CANNOT BE BILL

PRODUCTS LISTED ABOVE ARE VEHICLE COMPONENTS AND ARE SUBJECT TO SALES TAX.

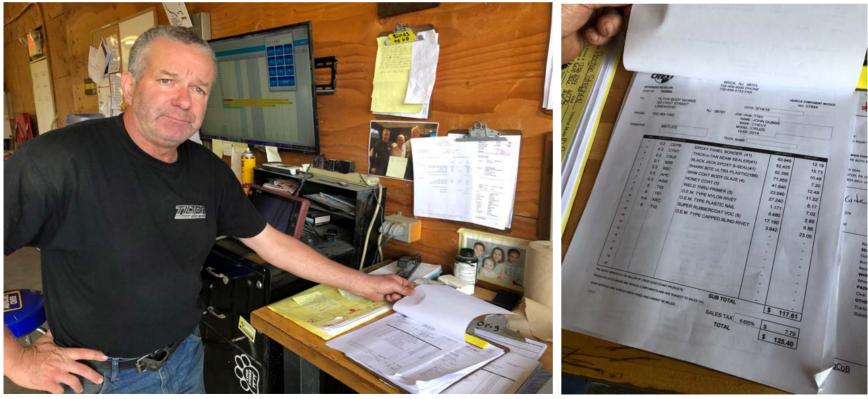
THE ABOVE VENDOR IS A RE-SELLER OF CREST EAST COAST PROL







TILTON "PAST DUE" \$4000.00 WTF?





7 Points / 18K BUSINESS CARD





3. KEY in the: "**Password**" > NO 4. KEY in your: "Customer No." USE the "TAB" key to move thru all the "editable fields". (Job info) REMARKS: (Insurance Co. Name) (Adjusters Name)

TAB to Line 1 KEY in "Quantity". (Accepts "Decimals" .25, .5, .75, 1, 2 etc. Tape in "FT", H.W. and Bulbs by # used.)

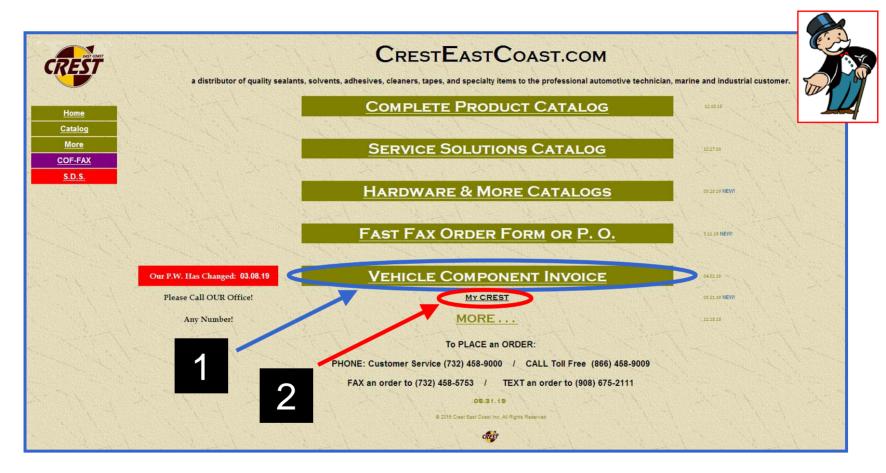
TAB to KEY in Product "Stock #" (Vehicle Component Checklist*) ("CLICK": MyCREST / KEY in "Password")

REPEAT as necessary.

PRINT when complete. (Ctrl+P)

11/031019

ON-LINE INVOICING PROGRAM -"GO LIVE"!





HARDTRAK V.C.I.



June 8, 2019

Vehicle Component Checklist"



		-			NT CHECKLIST						۱S.
JOB #:		OWNER NA	ME	ľ	EHICLE DISC .:	T	ECH. NAME		JOB #:		
	TWIN CARTRI		AE	EROSOLS & CO	DATINGS / %	ONE	PART SEAM	SEALERS / %		# Y4520	 Tr
PANE	ADHESIVES	EAL SEALERS & FOAM	QUANTITY	STOCK #	DESCRIPTION	QUANTITY	STOCK #	DESCRIPTION		# 14520	
QUANTITY	STOCK #	DESCRIPTION		ARC	SUPER		CUP	URE-SEAM	7040		ľ
	CEJB	JET BLACK		ABO	RUBBERCOAT BLACK OUT		SUP	URETHANE SEAM SEALER	T01*	v	
	CEQC	QWIXTER			AUTO COAT					# Y12766	
	CEPB	PANEL BONDER 3500 PANEL ADHESIVE		BAC	RUBBER UNDERCOAT		C S GR	SPRAY SEAM SPRAYABLE SEAM SEALER		4	ľ
	CE30	SKINNER 30 SMALL PANEL ADHESIVE		вwн	RUSTPROOFING HONEY COAT		CMSB CMSG	MULTI SEAM BLACK	T07	•	
		THICK N' TAN					CMST	GRAY TAN		# W2360	
	CTNT	ZERO FLOW SEAM SEALER			RUSTPROOFING		CMSW	WHITE			ľ
	CMG7	METAL GRAY HEAVY BODIED		AHC	HONEY COAT		CJN	RUBBER SEAM SEALER	T13	and the second s	
		SEAM SEALER		APE	ETCH COAT GRAY			TJN, BJN		# X10367	
	CBM1	BLACK MAGIC HEAVY BODIED		APEB	BLACK			FAST URETHANE ADHESIVE			
	CDMI	SEAM SEALER		APEG	GREEN		CSF	URETHANE WINDSHIELD	T19		
		BLACK JACK CONTROLLED		AHBG	FLEXIBLE HIGH BUILD PRIMER			SEALER			
	CBJ2	FLOW SEAM SEALER		AHBB	GRAY	SOUND	DEADING PAD	IS / SQ. FT. / PAD		# Y8662	
		CODE BLUE			BLACK	QUANTITY	STOCK #	DESCRIPTION		~	
	CECB	FLEXIBLE REPAIR EPOXY		ACB	CHIP COAT BLACK		XFS	FLEXI SQUARE	T25	60	
	CERL	RED LINE RIGID			TRIM COAT		VED	(1)		# Y4062	T
		REPAIR EPOXY		AT2	FLEXIBLE		XFR	FLEXI ROLL / S.F.			
	CFF	FLEXI FOAM		AF2	BUMPER COAT	SF	ECIAL SPOT	WELD BITS	T31		
	CRF	RIGID FOAM			WELD THRU	QUANTITY	STOCK #	DESCRIPTION	131	190	
	C\$45	NVH SUPRESSOR		ASW	PRIMER AEROSOL		WSWB8	BORON TRIDENT BIT 8 mm		# W2853	T
	CFQB	QWIK BLACK									
	CFQS	FORMULA 21 URETHANE		MOLDING TA	APE / FT.		ADDITIONAL	ITEMS	T37		
	CFSA	ADHESIVE	QUANTITY	STOCK #	DESCRIPTION	QUANTITY	STOCK #	DESCRIPTION	107	0	
	CFPA									MINI	30
	C5770P	O.E.M. PLIOGRIP IMPACT RESIS-			MOLDING TAPE 1/8"				QUANTI	TY STOCK	ŧ
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	C7779	ADHESIVE		RXX1/2	3/8" THICKNESS 1/2" .063					HB315	7
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	CMJB	JET BLAXTER			'					HB744	3
	enie B	MINI	:	SEAM SEALER	TAPE / FT.					HB900	6
	BODY FILLER	& GLAZE	QUANTITY	STOCK #	DESCRIPTION					HB###	
QUANTITY	STOCK #	DESCRIPTION		RTW8						110	
	BSB	SHARK BITE		RTW10	SEAM SEALER TAPE						-
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	BUFF	PORPOISE PUTTY		RW052 RW053	SEAM SEALER TAPE	\Diamond	SALES	ALL THESE ITEMS ARE	L	1	-
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# W2550	# W2885		
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1 # W2193	# W3251	# Y3174	# YMUN9
то9 🔊	T10 Card	T11 👻	T12
61 # Y593	# Y476	# Y9546	# Y8738
T15	T16	T17 🕲	т18 🕋
3 # Y501	# Y692	# Y489	# Y490
T21	т22 🕬	T23	T24
5 # Y3110	# Y14854	# Y9134	# Y2910
т27	T28 🍩	т29 🔍	тзо
# Y498	# Y463	# Y4354	# Y022634
Т33	Т34	тз5 🎲	тза 🕬 🔊
2 # W2340	# X12482	# ZN8S	# OEMT O.E.M.
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	R NAME # Y5114 # W2550 T03 # W2193 T09 61 # Y593 T15 13 # Y501 T21 # W2193 66 # Y3110 T27 # Y498 T33 # Y498 T33 # W2340 T39 # W2340 HC2 # W2340 HC3 # W210 WOTE: CLIP AVG. O.E.M.	# Y5114 # Y8698 # W2550 # W2855 T03 T04 1 # W2193 1 # Y593 1 # Y593 1 # Y691 1 # Y601 1 # Y3110 1 # Y476 1 T27 1 T28 4 # Y498 1 # Y498 1 # Y498 1 T33 1 HOSE CLAMPS 1 HOSE CLAMPS 1 HOSE CLAMPS 1 HOSE CLAMPS	NAME VEHICLE DISC: # Y5114 # Y8698 # W2550 # W2885 T03 T04 T03 T04 T03 T04 T03 T04 T04 T05 T05 # Y3174 T09 T10 T10 T11 T09 T10 T15 T16 T15 T16 T15 T16 T17 T21 T21 T22 T21 T28 T27 T28 T28 T29 T33 T34 T33 T34 T39 T40 HC2 HC2 HC2 HC2 HC2 HC2 HC2 HC2 HC2 HC2 HC2 HC2 HC4 HC4 WC4 HC4 WC4 HC4 WC5 HC2 HC2 HC2 HC4 HC4



"Vehicle Component Pictures"



VEHICLE COMPONENT - CHEMICAL / EXAMPLES ANYTHING THAT LEAVES WITH THE VEHICLE















FLEXIBLE AND

PLASTIC REPAIR

O.E.M

MULTI SPEED

REPAIR &

BONDING

ADHESIVE

MATERIALS.

RIGID

HARDTRAK V.C.I. USERS MANUAL





MULTI SPEED URETHANE BONDING & REDAIR ADHESIVES











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VEHICLE COMPONENT - CHEMICAL / E) ANYTHING THAT LEAVES WITH THE VEHIC













SPECIAL DIRECT TO METAL FAST REPAIR AFROSOL ETCH DRIMERS







AEROSOL TEXTURE COAT



SPECIAL FORMULATION FLEXIBLE AEROSOL FACIA AND BUMPER COAT



22





O.E.M. COLOR MATCH AEROSOL TRIM AND WHEEL PAINT

32

HARDTrak VCI Online Training Manual_p01 042119.pub











MINI TWIN TWO PART EPOXY REPAIR

REPAIR COMPOUNDS

HARDTRAK V.C.I. USERS MANUAL

"Vehicle Component Pictures" Products



VEHICLE COMPONENT - HARDWARE / EXAMPLES O ANYTHING THAT LEAVES WITH THE VEHICLE



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WHATS BILLABLE?

HARDTRAK™ © 1998 Vehicle Component Invoice POINT Of SALE Software



REMIND YOUR CUSTOMER THEY CAN ONLY INVOICE FOR PRODUCTS THEY <u>BUY</u> AND <u>STOCK</u> FROM <u>CREST EAST COAST</u> !!!

HARDTRAK IS "Proprietary" P.O.S. SOFTWARE <u>CAN NOT BE USED</u> TO INVOICE FOR ANY OTHER PRODUCT FROM ANY OTHER SOURCE!

TO DO SO IS COMMIT "INSURANCE FRUAD"!

HARDTRAK IS NOT A "ONE TIME" DISCUSSION!



IT IS AN *"ON-GOING EDUCATION"*, ONE BUSINNESSMAN TO ANOTHER!

Training Manual

		FEELS GOOD TO B	CORNER MENU OOD TO BE THE CREST MAN! KS BELOW TO GO TO THAT PAGE!	
	A	SALES MEETING SLIDE SHOW MENU	в	WALL POSTER MENU
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	2	TWIN CARTRIDGE TECHNOLOGY SEMINAR FORM	17	WHEEL WEIGHT BIN STICKERS 04.03.18
	3	ACOUSTIC FOAM TECHNOLOGY SEMINAR FORM	18	SERVICE HARDWARE BIN STICKERS
	4	SEAM SEALER TECHNOLOGY SEMINAR FORM	19	CREST EAST COAST COFFEE BOOK
	5		20	SDS-ELECTRONIC ACCEPTANCE FORM
	6		21	SEE PURPLE
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	8		23	SHORT CUT WIDGET MAKER
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	10	<u>X-LINE PRICE LIST</u>	25	EZ WARE BOOK 2017
	11		26	EZ Sales Flyer P1 FRONT / EZ Sales Flyer P2 BACK
	12	POLYESTER MIXING	27	EZ Ware System Purchase Agreement
	13	TAB & PINNING	28	Y-Line Reorder and Bin Location sheet 2017.pdf
	14	PRODUCT TROUBLE SHOOTING GUIDE	29	
-	15		30	HARDTrak VCI Online Training Manual
		05.28.19 EDITED		HOME





ZZ12 #RLT10N X 2





ZZ13 CLEAR CHOICE

NU-CLEAR ONLY!

THIS PROMO <u>IS NOT</u> FOR A CUSTOMER ALREADY BUYING ONE OF THESE CLEAR COATS!

NU-CLEAR ONLY!

THIS PROMO IS ONLY FOR A CUSTOMER WHO IS WILLING TO BUY AND TRY A CREST CLEAR HE <u>HAS NEVER USED</u> <u>BEFORE!</u>

(OK! HOW ABOUT WITHIN THE PAST 2 YEARS!)

USE YOUR DISCRETION!



ZZ14 BLACK n TAN

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REMEMBER!

THE INSURANCE COMPANIES WILL NOT INSURE A VEHICLE UNLESS THE "INSURANCE COMPANY INVOICE" IS PAID!

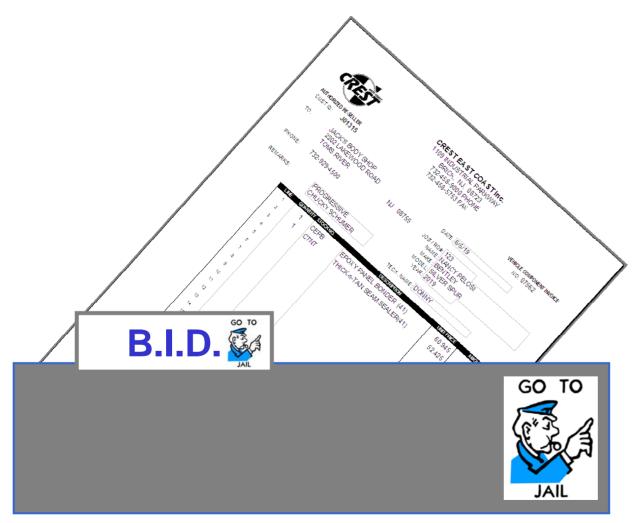
IN RETURN THEY WANT THE "STORE" PERFORMING THE REPAIR TO "GUARANTEE ITS <u>WORK</u> FOR LIFE"

IT STANDS TO REASON

THE "CREST COMPANY" WILL NOT INSURE ITS PRODUCT UNLESS THE "CREST COMPANY INVOICE" IS PAID!

IN RETURN CREST WILL "GUARANTEE ITS <u>PRODUCT</u> FOR LIFE"

REJECTED INVOICES ? NO-WAY!



IF AN INSURANCE

COMPANY OR ITS ADJUSTER WERE TO TRY TO DENY AN INVOICE FOR A COMPOMENT THAT LEAVES ON THE VEHICLE, TWO PROBLEMS ARISE!

1. THE TOTAL INVOICE AMOUNT WAS JUST "BURIED IN THE DETUCTABLE" (B.I.D File)

INSURANCE FRUAD!

2. THE STATE WAS JUST BEATEN OUT OF ITS "SALES TAX"

ITS "SALES TAX"
SALES TAX EVASION!

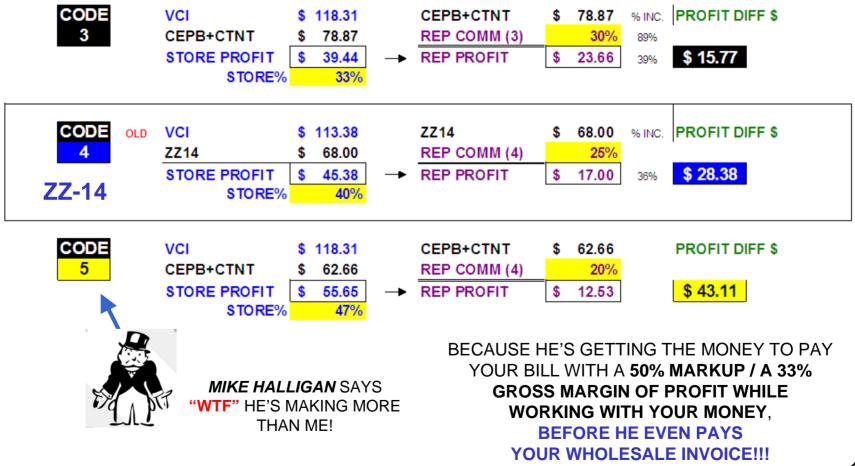
WHY GET YOUR CUSTOMER USING HARDTRAK V.C.I.?



TO RAISE PROFIT!!!



YOU CAN RAISE YOUR COMMISSIONS TO **CODE 3** ON ALL VEHICLE COMPONENT PRODUCTS YOUR "<u>STORE</u>" BUYS!





ZZ15 NEW BOOK PROMO **BUY 2 GET 1** FREE-**ANY ONE** "NEW" **PRODUCT**" **AT CODE "3"** PRICE UNTIL "LABOR DAY"

WRITE ZZ15

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ZZ15 FLYERS

SUMMER BOOK PROMO -**Reps "Eyes Only"**



CONFINENTIAL

ORDER 2 OF ANY ITEM NOT PREVIOUSLY PURCHASED BEFORE AND RECEIVE 1 FREE!

MAXIMUM OF ONE (1) ITEM (O.K. 2 NEW ITEMS, BUT NO MORE THAN 2 NEW ITEMS!)

USE CODE 3 PRICE CODE FOR THE ITEM AND IN THE LINE UNDERNEATH WRITE THE SAME ITEM FOR 1 N/C.

MUST BE A PRODUCT WITH A CODE 3 PRICE!

EXEMPT ARE ANY PRODUCT THAT DOES NOT HAVE A CODE 3 PRICE. EXAMPLES, 3M, SEM, EVERCOAT, NORTON....etc.

SO! CREST ITEMS ONLY, OR ONES THAT QUALIFY BECAUSE THEY HAVE A CODE 3 PRICE! EXAMPLES, INSTABOND, HARDWARE,

BULBS, DRILL BITS, SPOTWELD CUT-TERS, RAZOR BLADES, ... ANY ITEM THAT YOU CAN CHARGE AT "CODE 3"

PROMO ENDS "LABOR DAY"

USE YOUR BOOK! OPEN YOUR STORE!

.....

7715 BUV2 1EREE ath 0604510 att

LIMIT ONE PER CUSTOMER LIMITED TIME OFFER!



SUMMER BOOK



🕂 💊 🚊



WE WANT TO "SHOWCASE" OUR NEW CATALOG AND OUR **"SMART PHONE"** ACCESSIBLE WEBSITE!



ORDER 2 OF ANY ITEM NOT PREVIOUSLY PURCHASED BEFORE AND RECEIVE 1 OF THE SAME FREE!

EXEMPT: ANY NON CREST PRODUCTS. EXAMPLES, 3M, SEM, EVERCOAT. NORTON....etc.

WWW.CRESTEASTCOAST.COM To RE-ORDER CALL US TOLL FREE AT: 1-866-458-9009

GET 1 FREE

EXEMPTIONS APPLY!

LIMIT ONE PER CUSTOMER ***** LIMITED TIME OFFER! Z15, BUY2, JEREE rate 0604519.out

FUTURE PRODUCTS

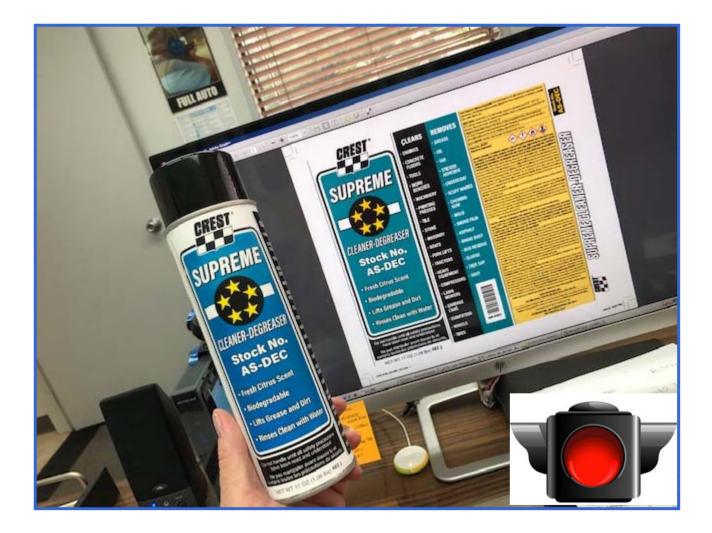






June 8, 2019

SUPREME





SAND PAPER

OVER COAT



OEM Service Team

Crest Industries, Inc. is a Michigan-based manufacturer and distributor of quality sealants, adhesives, coatings, solvents, aerosols and supplies for the automotive collision repair and service industries. Our newlyformed task force of automotive specialists offer over **100 years** of combined experience, achievements, skills and abilities!

AREAS OF SPECIALIZATION

Troubleshooting Product Applications Repair Procedures Recalls Service Operations Bulletins Product Supply & Distribution



Meet the Team:



ED STAQUET



Ed has over 40 years of experience in the collision repair industry. From working in the shop to serving as the Senior Technical Support Specialist for a major adhesive manufacturer and OEM supplier, Ed has seen it all He has been an I-CAR Instructor for 30 years and named "Instructor of the Year" several times. Ed also received the I-CAR Founders Award and served on the Board of Directors. He has also served on committees for the Society of Automotive Engineers (SAE).

MIKE SCHLAFF Mike has over 25 years' experience with Crest Industries, Inc. in product development, technical support and operations management. His prior automotive experience extends to the Insurance Industry where he was a Physical Damage Claims Representative. Mike has the required combination of technical skills, product knowledge and business skills to develop a product application and distribution plan to address your needs.



JIM ROGERS

Jim has over 39 years of experience automotive service and collision repain. He has achieved ASE Master Certification Status and has a long tenure as an I-CAR Instructor. Jim was named "Instructor of the Year" on two coossions. He has multiple levels of training in automotive service and body repain. This includes over 33 I-CAR courses and programs offered by Chief, ASE, TRW and Hunter. Previously, Jim owned a collision repair facility in Oxford, MI and then moved to Farmington Hills, MI.







